

MOHAMED AHMED

Gaming Community Manager | Discord Moderation | Role Play Faction Administration

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SUMMARY

Gaming Community Manager with 1 year of experience moderating and growing a 35,000+ member gaming community across Discord and in-game platforms. Progressed from Volunteer Event Runner to Senior Community Administrator & Faction Admin, leading regional moderation and volunteer teams, administering Role Play faction operations, and reporting team performance to community leadership. Fluent in English (C1–C2) with strong written and verbal communication skills. Analytical and detail-oriented, with a genuine passion for building healthy, engaged gaming communities. Comfortable working flexible hours to cover Canadian time zones.

EXPERIENCE

ChillBase — Senior Community Administrator & Faction Admin, Africa Region

May 2025 – April 2026

- Hosted community events as a Moderator and Event Runner
- Served as Faction Admin, overseeing Role Play faction structure, operations, and player conduct, and represented the faction in Admin and Faction Leadership meetings
- Acted as a bridge between Moderators, Helpers, and the Community Manager, reporting on team performance and surfacing feedback to leadership
- Supported the Event Admin in planning and running community events, building on hands-on experience as an Event Runner
- Led and managed a team of moderators and volunteers across the Africa Region, overseeing operations on Discord and in-game platforms
- Resolved member conflicts and disputes promptly and fairly, maintaining a positive and collaborative community environment

EDUCATION

SYL University — Bachelor of Computer Engineering (In Progress)

Sept 2023 – Present

Mogadishu Integrated Modern Academy (MIMA) — Secondary School

Dec 2017 – May 2023

SKILLS

Gaming Community Management • Discord Server Moderation & Administration • Role Play (RP) Faction Administration • Team Leadership & Volunteer Management • Conflict Resolution • Event Coordination • Player Feedback Collection & Reporting • Written & Verbal Communication (English C1–C2) • Web Development • Graphic Design